

Known issues- android

- [I am unable to complete my health scan](#)

I am unable to complete my health scan

If you are unable to complete your health scan and you get low phone capacity message it is probably due to a device not compatible. You can contact support@healthmov.com for further support. In the meantime, you can continue using healthmov app by taking a picture and answering a few questions as this is an alternative way for us to calculate your potential health risks and measures.